

Annex

Step-by-step Guide on How to Register via WhatsApp

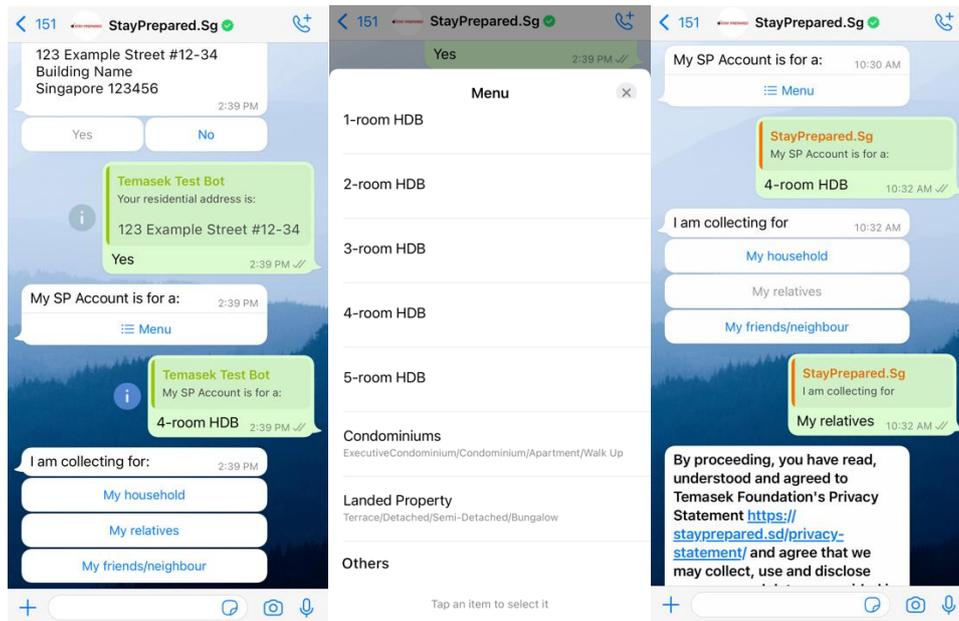
Step 1: Send “hello” to 9099 6600 on WhatsApp, choose a language, and select option “Register”.



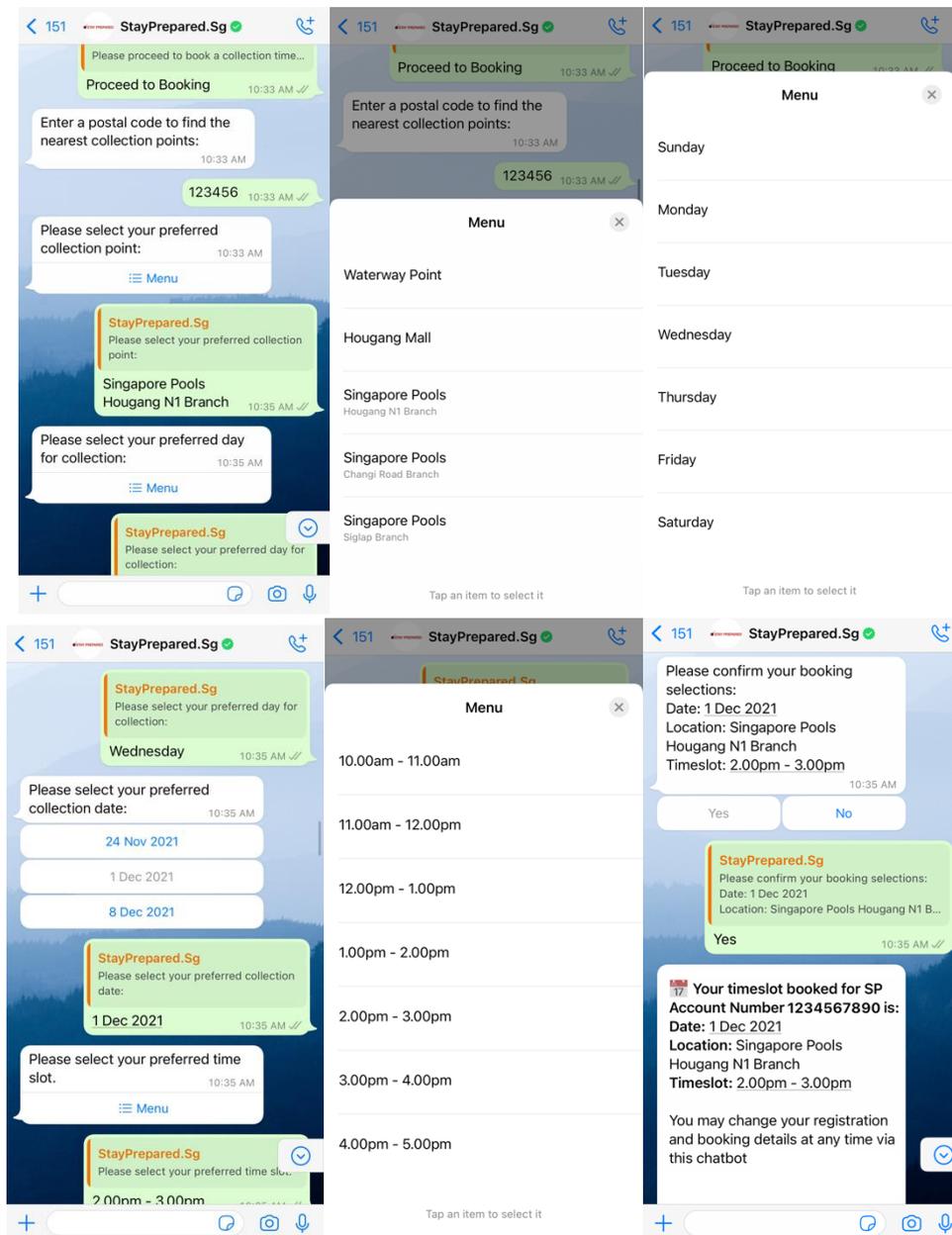
Step 2: Enter your SP residential water account number, full name and residential address. Confirm your residential address.



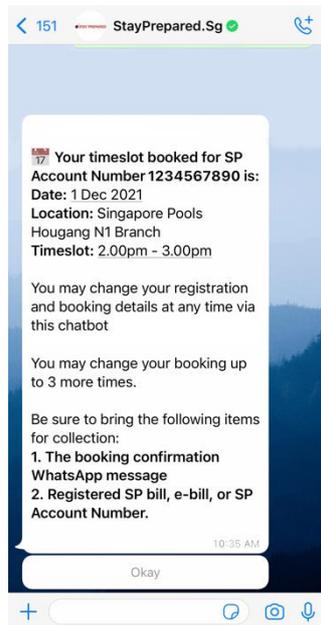
Step 3: Select your housing type and indicate who you are collecting the mouth gargle for (e.g., household, relatives, friends/neighbours).



Step 4: Book a collection slot by selecting your desired location, date and time slot. Then, confirm your booking selections.



Step 5: A confirmation message will appear upon successful registration. You may change your personal particulars or collection details for up to 3 times on WhatsApp.



Step 6: For collection, please bring along your booking confirmation WhatsApp message and also the relevant SP residential water bill account number or barcode.

Step-by-step Guide on How to Register Online

Step 1: Go online at stayprepared.sg/staywell-register and enter your personal particulars such as your name, mobile number, email address, and residential address.

Registration

English

中文

Please complete this form if you are keen to register your interest and book a timeslot to collect a Mouth Gargle.

The estimated time to complete this form is 5 minutes.

Your Details

Please enter the details of the person who will be collecting the mouth gargle at the collection location. Confirmation emails used for verification during collection will be sent to this email address, and other details may be used for support purposes. Be sure that your collection representative is informed before you complete the registration process.

Name

Mobile Number

Email Address

Residential Address

Your residential address may be used to verify your registration for support purposes only.

Postal Code

Floor Number

Unit Number

Block Number

Street

Building Name

Step 2: Enter your SP residential water account number and indicate the type of residential property for the SP account to ensure that your property type is eligible for self-collection.

- Note: Property types that are not included on the list such as corporate accounts, and commercial properties, including serviced apartments, hostels, dormitories, and faculty accommodations are not eligible for self-collection.

Enter your SP Account Number

Your SP Account Number can be found on your SP bill for residential utilities, including water use.

SP Account Number

My SP Account is for a:

- 1-room HDB flat
- 2-room HDB flat
- 3-room HDB flat
- 4-room HDB flat
- 5-room HDB flat/Executive
- Executive Condominium/Condominium/Apartment/Walk Up
- Terrace/Detached/Semi-Detached/Bungalow
- Others

Step 3: Indicate who you are collecting the mouth gargle for (e.g., household, relatives, friends/neighbours). Read and accept the Privacy Statement, and select “Next” to proceed.

- Note: Any data collected is only for the purpose of this initiative, and is all encrypted end-to-end. No data is being passed to third parties. All the companies involved in this initiative have no access to, or ownership of, your personal data.

I am collecting for:

- My household
- My relatives
- My friends/neighbours

- You have read, understood and agree to **Temasek Foundation's Privacy Statement** and agree that we may collect, use and disclose your personal data as provided in this form.

Next

Step 4: Verify your email address by entering the One-Time Password (OTP) sent to your email.

Verify Your Email

A One-Time Password has been sent to your email address

01:00

Verify OTP

Step 5: You will receive a successful registration email, which will contain the unique URL you can use to access your registration and booking details at a later time. Or you can select “Next” to proceed to book a collection slot.

Almost there!



Your details have been verified, you are halfway there.

Please proceed to book a collection timeslot.

Next

Step 6: Book a collection slot by selecting your desired location, date, and time slot. Then, confirm your booking selection.

Book a collection timeslot

Date
31 October 2021 

Location
Singapore Pools @ Blk 21 Ghim Moh Road 

Timeslot
8:30am - 9:00am 

Next

Book a collection timeslot

Date 31 October 2021

Location Singapore Pools @ Blk 21 Ghim Moh Road
21 Ghim Moh Road, #01-161

Timeslot 8:30am - 9:00am

Are you sure?

Back

Next

Step 7: A confirmation message will appear upon successful registration. You may change your personal particulars or collection details for up to 3 times with the unique URL given.

Book a collection timeslot

Date 31 October 2021
Location Singapore Pools @ Blk 21 Ghim Moh Road
21 Ghim Moh Road, #01-161
Timeslot 8:30am - 9:00am



Your booking is confirmed. Please look out for a booking confirmation email.

You may change your registration and booking details at any time via this link: <https://stayprepared.sg/staywell/register?id=<SP Account Number>>

You may change your booking up to 3 more times.

Be sure to bring along the following items for collection:

- 1 The booking confirmation email
- 2 Registered SP bill, e-bill, or SP Account Number

Print Page

Back to My Account

[Exit Browser](#)

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