#### <u>Annex</u>

### Step-by-step Guide on How to Register via WhatsApp

Step 1: Send "hello" to 9099 6600 on WhatsApp, choose a language, and select option "Register".

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Step 2: Enter your SP residential water account number, full name and residential address. Confirm your residential address.



Step 3: Select your housing type and indicate who you are collecting the mouth gargle for (e.g., household, relatives, friends/neighbours).



Step 4: Book a collection slot by selecting your desired location, date and time slot. Then, confirm your booking selections.

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Step 5: A confirmation message will appear upon successful registration. You may change your personal particulars or collection details for up to 3 times on WhatsApp.



Step 6: For collection, please bring along your booking confirmation WhatsApp message and also the relevant SP residential water bill account number or barcode.

### Step-by-step Guide on How to Register Online

Step 1: Go online at stayprepared.sg/staywell-register and enter your personal particulars such as your name, mobile number, email address, and residential address.

## Registration

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Please complete this	form if you are keen to to collect a N	o register your interes Iouth Gargle.	st and book a timeslot
The e	stimated time to com	plete this form is <u>5 m</u>	inutes.
Your Details			
Please enter the details of the Confirmation emails used for may be used for support pur registration process.	te person who will be collectin or verification during collectio 'poses. Be sure that your colle	ig the mouth gargle at the c n will be sent to this email a ction representative is infor	ollection location. ddress, and other details med before you complete the
Name		Mobile Number	
Email Address			
Residential Address			
Your residential address ma	y be used to verify your regist	ration for support purposes	only.
De stal Os de			the factor of the second second

Postal Code		Floor Number	Unit Number
Block Number	Street		
Building Name			

Step 2: Enter your SP residential water account number and indicate the type of residential property for the SP account to ensure that your property type is eligible for self-collection.

• Note: Property types that are not included on the list such as corporate accounts, and commercial properties, including serviced apartments, hostels, dormitories, and faculty accommodations are not eligible for self-collection.

Enter your SP Account Number Your SP Account Number can be found on your SP bill for residential utilities, including water use.		
SP Account Number		
My SP Account is for a:		
1-room HDB flat		
2-room HDB flat		
3-room HDB flat		
4-room HDB flat		
5-room HDB flat/Executive		
Executive Condominium/Condominium/Apartment/Walk Up		
Terrace/Detached/Semi-Detached/Bungalow		
Others		

Step 3: Indicate who you are collecting the mouth gargle for (e.g., household, relatives, friends/neighbours). Read and accept the Privacy Statement, and select "Next" to proceed.

• Note: Any data collected is only for the purpose of this initiative, and is all encrypted end-to-end. No data is being passed to third parties. All the companies involved in this initiative have no access to, or ownership of, your personal data.

I am collecting for:

My household
My relatives
My friends/neighbours
You have read, understood and agree to Temasek Foundation's Privacy
Statement and agree that we may collect, use and disclose your personal data
as provided in this form.
Next

Step 4: Verify your email address by entering the One-Time Password (OTP) sent to your email.

## **Verify Your Email**

A One-Time Password has been sent to your email address

Enter OTP	01:00		
	(	Verify OTP	

Step 5: You will receive a successful registration email, which will contain the unique URL you can use to access your registration and booking details at a later time. Or you can select "Next" to proceed to book a collection slot.

Almost there!

Step 6: Book a collection slot by selecting your desired location, date, and time slot. Then, confirm your booking selection.

# Book a collection timeslot

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## Book a collection timeslot

Date	31 October 2021
Location	Singapore Pools @ Blk 21 Ghim Moh Road 21 Ghim Moh Road, #01-161
Timeslot	8:30am - 9:00am
	Are you sure?
Ва	ack Next

Step 7: A confirmation message will appear upon successful registration. You may change your personal particulars or collection details for up to 3 times with the unique URL given.



END